

Iowa Department of Human Services
CHILD CARE CENTER COMPLAINT

Name of Center: Zion Child Care Preschool		Enrollment: 199	License ID: 4123000016
Street: 430 3rd Ave S	City: Clinton	IA Zip Code: 52732	County: Clinton
Mailing Address: 430 3rd Ave S			
Mailing City: Clinton		IA Zip Code: 52732	
Director's Name: Kelly Bork		Center Phone Number: 563-243-9393	
On-Site Supervisors: Mary Graham		E-Mail Address: zioncc-ps@hotmail.com	

Date of Complaint: 8/12/2013

Date of Visit: 9/4/2013

☐ Scheduled ☒ Unannounced ☐ NA

☐ Non-Compliance with Regulations Found ☒ Compliance with Regulations Found ☐ NA

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[] **PROVISIONAL** license from _____ to _____

[] SUSPENSION of License

[] REVOCATION of License

Summary of Complaint:

Infants are not having diapers changed regularly. In the past three weeks, one of the children found with soaked through or messy diaper with feces up the back, almost every day.

Licensing Rules Relevant to the Complaint:

441 IAC 109.12(5)

Infant environment. A child care center serving children two weeks to two years old must provide an environment which protects the children from physical harm, but is not so restrictive as to inhibit physical, intellectual, emotional, and social development.

b. Each infant and toddler shall be diapered in a sanitary manner as frequently as needed at a central diapering area. Diapering, sanitation, and hand-washing procedures shall be posted and implemented in every diapering area. There shall be at least one changing table for every 15 infants.

Inspection Findings:

A licensing visit was completed at this center on 9/4/13. The complaint concerns were addressed at that time as well. Stephanie is the lead staff in the nursery. Stephanie and other staff indicate it is the center's policy to change diapers every two hours or more frequently if necessary. She stated this is documented on each child's daily sheet as required. Stephanie was aware of a concern by a parent recently that the parent's child was messy when the parent picked the child up from the center. The mother talked to the center director, Kelly Bork, and her assistant, Mary Graham. Stephanie stated Mary and/or Kelly did check the child's records where the center keeps copies of the daily sheets. Stephanie stated it had typically been 15 to 45 minutes when the child had last been changed prior to the parent picking the child up from the center. Stephanie was fairly certain that all of this information had been written down to follow up with the mother who had the concern.

The center director was also spoken to regarding the complaint. She provided the same information that staff Stephanie provided. She stated she actually did pull out the records to share them with the mother. She stated there were three occasions that the child's diaper may have been wet or messy just before the mother arrived. She stated it seemed to just be a timing thing.

This licensing consultant did review the daily sheets in the file for this particular child as well as a few others and did not note any concerns for the length of time between what was documented for diaper changes. Typically diapers were changed in just under or just over the two hour timeframe.

Special Notes and Action Required:

There is not evidence to suggest there have been any licensing violations relative to this complaint at this time. The center is not directed to complete any further actions at this time.

Heidi Hungate, MSW
DHS Child Care Licensing Consultant

Consultant's Signature:

Date:

09/24/2013

A handwritten signature in cursive script that reads "Heidi Hungate". The signature is written in dark ink and is positioned to the left of the date.